



SOLUTION BRIEF

RUCKUS® Managed Networks

Offered by RUCKUS Professional Services

RUCKUS Managed Networks (RMN) solution enables service providers to launch cloud-hosted, managed, wired and Wi-Fi networks for their customers. Our fully turnkey and white-labeled solution helps the service provider differentiate from their competition.

After buying APs & Controllers, the Service Provider is left to fulfill:

- Design
- Installation & Configuration
- Property-Branded splash pages
- 24/7 end-user/NOC support & Truck Rolls
- Operation & Maintenance (Firmware, Bug Fixes)
- Self-service portals for onboarding and end-user device management

The RMN solution addresses the main pain points for operators by providing a solution that is Turnkey, Feature-Rich, and Expandable. RMN handles the critical functions that make or break the end user experience. This is where the RMN Solution stands out.

Turnkey Professional Services

RMN provides surveys; design; installation; configuration and test; as-built capture; end-user & NOC support; truck rolls; operation & maintenance; management; and monitoring of the solution. We handle ALL of what's needed to deliver world-class Wi-Fi and wired networking.

Expandable

With the RMN solution, deployments can start with one vertical (e.g. MDU) and then expand to include SMB, HSP, PWF, VEN, MxU, and more. Additionally, RMN allows for a multivendor hardware approach as well as integration with the service provider's existing back-office systems.



Self-Service Management Portals and Rich Splash Pages

RMN provides feature-rich, customizable splash pages and portals that enable service providers and their enterprise customers to brand the experience and differentiate your brand from the competition.

BRANDING AND CUSTOMIZATION

- Logo options for both property and operator
- Splash page background image control
- Color themes tailored for operator and property manager

DIFFERENTIATING FEATURES

- Multiple, secure onboarding options
- ‘Campaign & Survey’—for gathering customer contact and demographic data.
- MDU with Virtual Tenant (vTenant)
 - Self-Service onboarding with private VLAN
 - Device management portals for residents
 - Optional fixed VLAN per unit and unmanaged switches in unit
- Security
 - “Follow-Me” personal property-wide private VLAN
- Multiple Service Area Mapping - assign different splash pages and quality of service to specific groups of APs and locations throughout a property.

VERTICALS SUPPORTED

- SMB – Small to Medium Business
- ENT – Enterprise
- HSP – Hospitality
- VEN – Venue
- MxU – Mixed Use
- MDU – Multiple Dwelling Unit Program with vTenant
- LPV – Large Public Venue
- PWF – Public Wi-Fi

About RUCKUS Networks

RUCKUS Networks builds and delivers purpose-driven networks that perform in the demanding environments of the industries we serve. Together with our network of trusted go-to-market partners, we empower our customers to deliver exceptional experiences to the guests, students, residents, citizens and employees who count on them.

www.ruckusnetworks.com

Visit our website or contact your local RUCKUS representative for more information.

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