

SMB Solution Overview

Ruckus Managed Networks



Features

- Separate private and guest networks
- Both wired and wireless networks
- Customizable branded portals
- Monetization tools
- Simple onboarding
- Reliable and scalable



Service Overview

Business owners expect reliable, integrated wired and Wi-Fi experience to support critical business applications while protecting customer and business data. Their customers expect to be able to access data while waiting and research prices and products while shopping. As a result, Small to Medium Business (SMB) owners are listing Wi-Fi, internet access, and internet security as top 10 investment priorities but often they do not have the time, IT skills or inclination to manage themselves.

RUCKUS Managed Networks (RMN) provides the Service Provider with a single managed network solution for retailers, restaurants, offices, and other businesses. This scalable solution offers high performance and simple onboarding for SMB employees and guests to use and enjoy tools for the business owner to customize, manage and monetize their network.

SMB employees sign-in with their credentials to enjoy a fast, secure network while guests can connect to the SMB's uniquely branded Wi-Fi network.

RMN offers services through the lifecycle of the solution from customer requirements development to RFP responses to design and build to ongoing 24x7x365 Wi-Fi technical support. The solution includes a Business Manager Portal so the owner can track the status of their network at a glance.



Available Professional Services

- Design
- Installation & Configuration
- 24/7 end-user support
- 24/7 NOC support
- Truck Rolls
- Operation & Maintenance