

# Multi-Dwelling Unit Overview

## Ruckus Managed Networks



### Solution Features

- Professional design and installation
- Solution management
- Multiple, secure onboarding options
- Configurable branding and color for splash pages and portals
- Proactive monitoring and break/fix
- 24/7 Property manager support
- 24/7 End-user support
- Truck rolls – available

### Portal Features

- Self-Service
  - Account creation and password management
  - Device onboarding and management for residents
- Four levels of security
  - Secure access network SSID
  - Unique Wi-Fi password per resident account
  - Registered devices via MAC ID
  - “Follow-Me” personal property-wide private VLAN

### MDU Program with vTenant



RUCKUS’s Service Provider Managed Networking program for Multiple Dwelling Units (MDU) provides reliable, integrated wired and Wi-Fi experience. It meets the demanding expectations of MDU residents and operators for apartments, marinas, dormitories, senior living communities and more.

With the “Follow-me” personal network, called vTenant, the resident can securely access their personal network devices (e.g. printers, cameras) from anywhere on property.

The MDU Manager and Tenant portals enable a simple, secure and easy self-service onboarding experience. Residents can also add or delete devices and reset their password.

Our cloud-hosted solution means operators do not need in-house IT personnel to build, manage, and support the network. The result is reliable Wi-Fi performance everywhere, in apartments and throughout an MDU property. All backed by the experience and stability of RUCKUS as a partner.

### Available Professional Services

- Design
- Installation & Configuration
- 24/7 end-user support
- 24/7 NOC support
- Truck Rolls
- Operation & Maintenance