

## Step 1

Go to [vistancenetworks.com](https://vistancenetworks.com) and click on **Login (My Vistance Networks)** at top right of screen to begin.



## Step 2

On the **Sign in** popup, click **Sign up**.

A light blue rectangular popup window. At the top left is the "Aurora NETWORKS" logo, and at the top right is the "RUCKUS NETWORKS" logo. Below the logos, the text "Sign in" is centered in a bold black font. Underneath is the label "Email address" followed by a white text input field with a thin black border and the placeholder text "Email address". Below the input field is a large blue rounded rectangular button with the text "Sign in" in white. At the bottom left of the popup, the text "Sign up" is displayed in a smaller blue font.

## Step 3

At the new Sign in popup, enter your company **Email address**, enter the **captcha**, and click **Send verification code**. This will send a verification code to your email address.

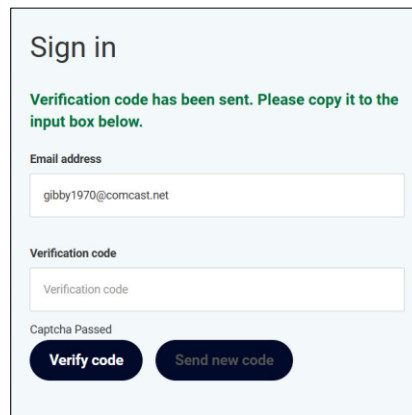


The screenshot shows a 'Sign in' form with the following elements:

- Sign in** header
- Email address** label and input field containing 'bobguy@acme.com'
- Help us beat the bots** label above a captcha image showing the characters 'pS5yS3pY'.
- A speaker icon and a refresh icon below the captcha image.
- An input field containing the text 'pS5yS3pY'.
- A blue button labeled **Send verification code**.

## Step 4

Enter the **Verification code** that was sent to your email and click **Verify code**.

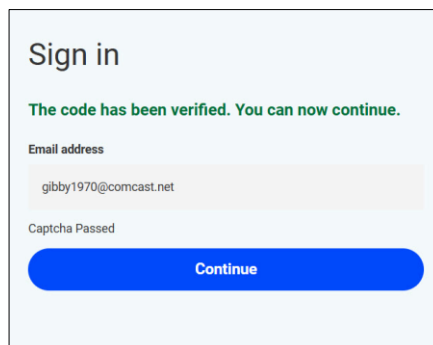


The screenshot shows the 'Sign in' form with the following elements:

- Sign in** header
- A green message: **Verification code has been sent. Please copy it to the input box below.**
- Email address** label and input field containing 'gibby1970@comcast.net'
- Verification code** label and an empty input field.
- Captcha Passed** label above two buttons: **Verify code** and **Send new code**.

## Step 5

After your code has been verified, click **Continue**.



The screenshot shows the 'Sign in' form with the following elements:

- Sign in** header
- A green message: **The code has been verified. You can now continue.**
- Email address** label and input field containing 'gibby1970@comcast.net'
- Captcha Passed** label above a single blue button labeled **Continue**.

## Step 6

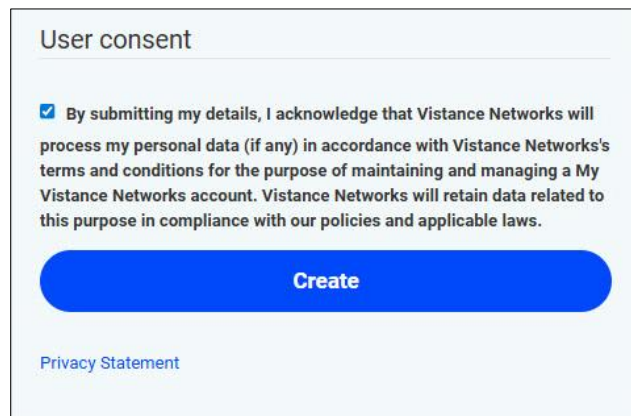
Fill out the **User Details** form in its entirety, making sure that the email address entered is your company email.



The 'User Details' form contains two input fields. The first is labeled 'Email address' and contains the text 'gibby1970@comcast.net'. The second is labeled 'Password' and contains the text 'Password'. Below the password field is a checkbox labeled 'Show password' which is currently unchecked.

## Step 7

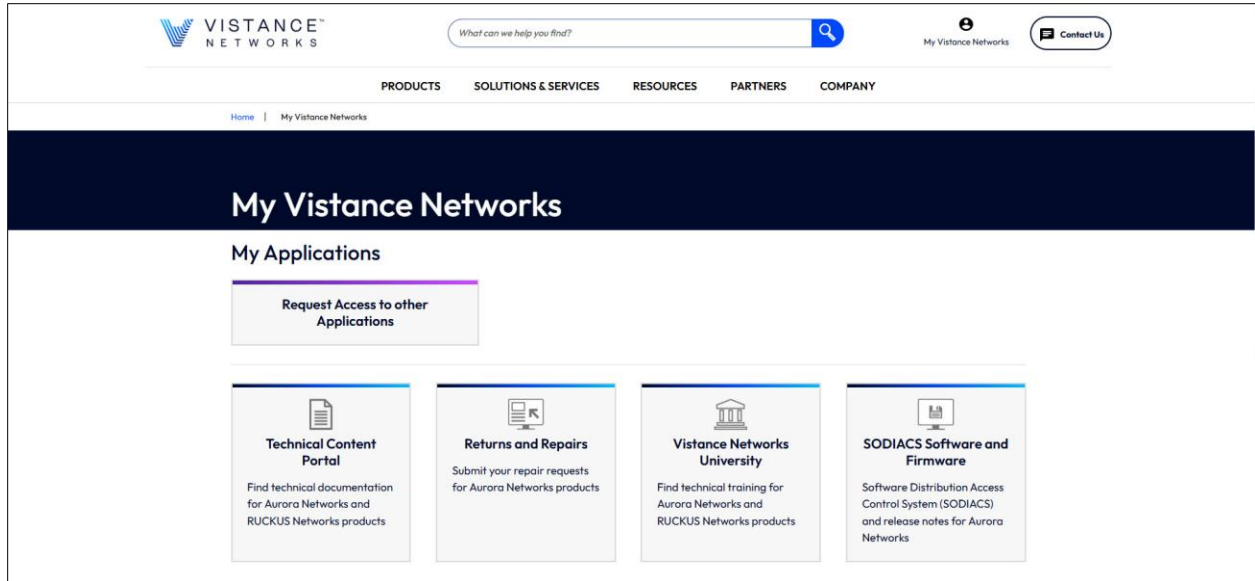
At the bottom of the **User Details form**, read and check the **User consent**, and then click **Create**.



The 'User consent' form features a checked checkbox followed by the text: 'By submitting my details, I acknowledge that Vistance Networks will process my personal data (if any) in accordance with Vistance Networks's terms and conditions for the purpose of maintaining and managing a My Vistance Networks account. Vistance Networks will retain data related to this purpose in compliance with our policies and applicable laws.' Below this text is a large blue button labeled 'Create'. At the bottom left of the form is a link labeled 'Privacy Statement'.


## Step 8


This will open your **My Vistance Networks** page that displays all of the Vistance Networks support applications that you have access to when you are signed in.



The screenshot shows the 'My Applications' page on the Vistance Networks website. At the top, there is a navigation bar with the Vistance Networks logo, a search bar with the placeholder text 'What can we help you find?', and a 'Contact Us' button. Below the navigation bar, there are menu items for 'PRODUCTS', 'SOLUTIONS & SERVICES', 'RESOURCES', 'PARTNERS', and 'COMPANY'. The main content area is titled 'My Vistance Networks' and features a 'My Applications' section. This section includes a 'Request Access to other Applications' button and four application cards: 'Technical Content Portal', 'Returns and Repairs', 'Vistance Networks University', and 'SODIACS Software and Firmware'. Each card provides a brief description of the application's purpose.

**VISTANCE NETWORKS**

What can we help you find? 

My Vistance Networks 


PRODUCTS SOLUTIONS & SERVICES RESOURCES PARTNERS COMPANY

Home | My Vistance Networks

## My Vistance Networks


### My Applications

[Request Access to other Applications](#)




**Technical Content Portal**

Find technical documentation for Aurora Networks and RUCKUS Networks products




**Returns and Repairs**

Submit your repair requests for Aurora Networks products



**Vistance Networks University**

Find technical training for Aurora Networks and RUCKUS Networks products



**SODIACS Software and Firmware**

Software Distribution Access Control System (SODIACS) and release notes for Aurora Networks